

Topics Offered

- Order Management Overview
- Products, Classes, and Attributes
- Product Catalog and Quote/Order
- Configurator Modeling and Rules
- Eligibility and Compatibility
- Compound Product Validation Engine
- Bundling and Promotions
- Versioning and working with Joint Workspaces
- Configurator UI and its customization
- Asset Based Ordering/MACD
- Order Management Infrastructure
- Configurator Scripting
- Debugging and tuning Order Management and integration processes
- Performance and scalability optimization
- Pricing in Siebel including PSP engine

Oracle/Siebel Customer Order Management Training

Improve Project Success with Industry-Specific Training

Before you embark on an Oracle/Siebel Customer Order Management implementation, ensure your project team receives the training it needs to reduce risk, lower implementation costs, and accelerate deployment time. With industry-specific, best practices-focused training from aMind Solutions, your developers, business analysts, and systems analysts will gain insight and hands-on techniques for successfully and rapidly implementing your new system or module.

aMind Solutions – the Oracle/Siebel CRM experts – leverages extensive Siebel and order management experience as well as deep industry knowledge to deliver targeted training that addresses the areas your implementation team will need to master.

Siebel Implementation Training

Standard Order Management

Ideal when augmenting an existing IT team

This class provides two weeks of instructor-led training, with topics and hands-on labs that cover the entire range of Oracle/Siebel Order Management modules. Attendees learn about out-of-the-box Siebel Order Management capabilities and how to configure the system properly and efficiently to meet your company's specific requirements. The material is based on the assumption that attendees have basic Siebel platform training and familiarity.

Targeted Order Management

Launching a new project? This course gives your team the tools to succeed

Designed for new implementations, this class consists of one to three weeks of instructor-led training. Topics and hands-on labs cover not only standard content on Oracle/Siebel Order Management, but targeted topics based on your specific situation as well. Attendees learn about Siebel Order Management capabilities and how to configure the system properly and efficiently to meet your company's unique requirements. The material is based on the assumption that attendees have basic Siebel platform training and familiarity.

Tailored Order Management

For optimizing an existing deployment

This class provides one to three weeks of instructor-led training, with highly tailored topics and hands-on labs that are specific to your company's deployment. Best suited for experienced developers and business analyst/system analyst team members, this course includes a heavy focus on best practices and relevant project experiences in your industry. The course also features analyst and developer tracks. Course content is based on the assumption that attendees have a high degree of comfort and experience with the Siebel platform and Order Management.

"The training from aMind Solutions was instrumental in enabling us to complete our Siebel implementation ahead of schedule. The instructors were top-notch Siebel experts who went beyond the standard textbook fare and gave our team the insight and knowledge it needed to deliver an extremely successful project."

Program Manager, Fortune 1000
High Tech Manufacturing Company

In-Depth Industry Knowledge

aMind Solutions brings industry-specific functional knowledge in:

- Telecommunications
- High Tech/Manufacturing
- Financial Services

Highly Effective Knowledge Transfer – From the Experts to Your Team

The comprehensive training courses offered from aMind Solutions go far beyond the standard courses offered elsewhere. Created by former Siebel employees directly involved in the design and development of the Siebel Order Management solution, the aMind Solutions training program offers:

- Industry-specific, best practices focused training
- Specialized tracks for analysts and developers
- Trainers who are experienced in actual Customer Order Management implementations as well as delivering training
- Select topics from Siebel 7.8 or 8.0 products, including Catalog, Configurator, Pricing, and Quotes and Orders
- On-site and regionally-located classroom training
- Instructor-led programs with two (2) trainers

Suits Any Budget or Requirement

Whether you need to train a large team or just one new hire, aMind Solutions has an offering that is right for your company. We offer instructor-lead courses at your location, and, for our Standard Order Management class, we also provide classroom training in cities throughout the U.S. Both our Targeted and Tailored Order Management offerings deliver customized training based on your company's specific needs.

Unique Approach Delivers Maximum Results

By leveraging our broad implementation experience, focusing on best practices, and tailoring our material to suit the unique requirements of your industry and company, aMind Solutions training courses help you:

- Reduce implementation risk
- Avoid expensive pitfalls and trial-and-error
- Reduce implementation costs with the correct design, the first time
- Accelerate deployment time

Call aMind Solutions today at 925-954-8598 or e-mail us at training@amindsolutions.com to find out more about how our unique training courses can help your implementation team be successful.



“This is the only training I know of that offers industry-specific best practices and expertise. The trainers were able to relate Siebel concepts directly to our industry- and company-specific needs – helping our team leapfrog past basic understanding to effectively address our implementation challenges.”

Director, Major Telecom Company

About aMind Solutions

Founded by former Siebel employees who were directly involved in the design and deployment of the Siebel Order Management and Customer Care solutions, aMind Solutions is the market leader in implementation and consulting services for Siebel Order Management solutions. Ensuring the successful, cost-effective, and highly-maintainable deployment of end-to-end order capture solutions, aMind Solutions offers unparalleled expertise, leading-edge software solutions, and best-in-class methodologies that reduce the risk of failure, cost overruns, and deployment delays. Visit www.amindsolutions.com for more information.